

Volunteer Role Description

Play Therapy Volunteer

Paediatric Outpatients Department

Play Therapy Volunteer Paediatric Outpatients Department

Paediatric Outpatients (POPD) is an area of the hospital set aside to provide a pleasant, safe and welcoming environment for children and their families. It is a very large and extremely busy department with multiple clinics occurring daily.

The staff in Outpatients all work together to ensure an efficient, high quality service for children and families attending the various clinics.

POPD Play Therapy Volunteers are enthusiastic, fit and active people who assist the POPD Play Therapist with play activities and special events in all clinic areas.

Paediatric Outpatients Department Volunteer Role

- > Assist Play Therapist with play activities and interacting with children.
- > Oversee the play zones making sure it's tidy and organised by tidying books, toys and children's furniture.
- > Greet families and children as they arrive in the clinic areas.
- > Welcome and assist children to come and interact with play options in play zones.
- > Assist the Play Therapist with cleaning and maintaining play equipment.
- > Assist the Play Therapist with collection of donated goods from Community Engagement and the Senior Play Therapist.
- > Assist the Play Therapist with distribution of donated goods.
- > Assist the Play Therapist with special events.
- > May have an opportunity to wear character costumes.

Shift Times: 9.00 am – 12.00 noon and 1.00 pm to 4.00 pm

Hours required per shift: 3 hours

Days: Monday - Friday

Location of shifts: POPD, Zone A, Floor 1

Special Requirements

- > High level of communication, interpersonal skills and patience.
- > Previous life or work experience with children and knowledge of children's development is highly desirable
- > Ability to engage with children on a one to one basis and to support unhappy and distressed children in a calm and nurturing manner
- > Have the physical ability to keep up on a fast paced, demanding, loud and busy area and physically able to engage in play with children e.g. kneel on the floor.



- > Must report to the play therapist before commencing shift.
- > Complete the appropriate level of Child Safe Environments training provided.
- > Complete a Department of Communities and Social Inclusion (DCSI) Child Related screening and renewal every 3 years.

Personal Skills

POPD Play Therapy volunteers need to have:

- > The ability to relate well to people from all walks of life and cultures
- > An open, positive and non- judgemental attitude
- > A friendly and outgoing personality
- > A caring and patient attitude to other people
- > The ability to communicate well with others
- > The ability to use their initiative and work with minimal supervision
- > The ability to be reliable and commit to their roster times
- > The ability to seek assistance when required
- > The ability to read and understand written instructions and communication.

Key relationships

Acting Nursing Unit Manager, POPD
 Play Therapist, POPD
 Senior Play Therapist, WCHN
 WCHN Volunteer Unit

Contact person/supervisor

Acting Nursing Unit Manager, POPD, Tracy White
 Play Therapist, POPD, Jo Pugliese
 Senior Play Therapist, WCHN, Marisa Salvati

Role Acceptance

I have read and understood the responsibilities associated with the role, and I agree to work under the direction of the Manager, WCHN Volunteers in accordance with the duties outlined in the Role Description.

Name

Signature

Date

For more information

Lis Brittan
Manager
WCHN Volunteers
Ground Floor
Samuel Way Building, Women's and Children's Hospital
72 King William Road, North Adelaide SA 5006



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